

Lost or Damaged Freight Claims Request Form



For Internal Use Only		
	Date 1	Date#2
Recv'd		
Filed		
TMS		
Email		

Email completed form and ALL documents to: claims@PLPlogistics.com or fax to 678-321-1107.

Today's Date:

Check One: DAMAGE LOSS

Your Name	PLP LOAD NUMBER																				
Contact Phone Number	PRO NUMBER																				
Contact Email Address	Carrier																				
<p>*Damaged Freight Location:</p> <p>Contact Name:</p> <p>Phone Number:</p> <p>Company Name:</p> <p>Address:</p>	<p style="text-align: center;">Where to Send the Check:</p> <p>Attn:</p> <p>Company Name:</p> <p>Address:</p>																				
<p style="text-align: center;">Submit Documents</p> <ol style="list-style-type: none"> 1. **Original Invoice with damaged goods listed 2. Delivery Receipt with Noted Damage or Loss. 3. Product List with Item Weight 4. Pictures and or Videos (2MB) 5. Replacement Product Invoice 6. Repair Estimate Invoice 7. Replacement Shipping Invoice 	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">Item #</td> <td style="width: 40%; text-align: right;">Wt.</td> </tr> <tr> <td> </td> <td style="text-align: right;"> </td> </tr> <tr> <td>Item #</td> <td style="text-align: right;">Wt.</td> </tr> <tr> <td> </td> <td style="text-align: right;"> </td> </tr> <tr> <td>Item #</td> <td style="text-align: right;">Wt.</td> </tr> <tr> <td> </td> <td style="text-align: right;"> </td> </tr> <tr> <td>Item #</td> <td style="text-align: right;">Wt.</td> </tr> <tr> <td> </td> <td style="text-align: right;"> </td> </tr> <tr> <td>Item #</td> <td style="text-align: right;">Wt.</td> </tr> <tr> <td> </td> <td style="text-align: right;"> </td> </tr> </table>	Item #	Wt.			Item #	Wt.			Item #	Wt.			Item #	Wt.			Item #	Wt.		
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Item #	Wt.																				
Item #	Wt.																				
Total Claim Amount \$	Total Weight																				

* Please keep damaged freight on site at either the shipper or consignee's facility. If the carrier is going to pay your claim, then they have the right to inspect or pick up your freight.

** Original vendor invoice must be the original manufacturer's invoice (or cost invoice). Sales invoice might also be needed.

Please be advised that PLP can and will only file a claim per the total claim amount as specified above. If there are any discrepancies, PLP will contact the customer to clarify those discrepancies to make sure the total claim amount is justified. If there are adjustments that need to be made, PLP will only do so with customer authorization. Once the claim has been submitted to the carrier, it cannot be amended so it is important that all of customer's losses be taken into account before submitting the claim to the carrier. This would include any damages, repairs, losses, return shipments or replacement shipments that need taken into consideration before submitting the claim. All claims are subject to each carrier's limitations of liability in their standard rules tariff as well as the terms and conditions laid out in 49 USC 14706 & 49 CFR 370.

*** Please note that PLP is not an asset-based carrier, and therefore, any claims that are filed are between the shipper (or consignee) and the carrier. It is between those two parties to resolve the claim, but we as a logistics company can assist with the administrative aspects of filing and negotiating claims resolutions. ***